



To: AmeriHealth Caritas Delaware

Date: August 8th, 2025

Subject: Provider Engagement Coordination (PEC) Program Participation

Dear AmeriHealth Caritas Delaware Providers,

AmeriHealth Caritas is continuing its commitment to support provider partners in delivering high-quality, coordinated care. As part of this effort, we are working with our new vendor, UST HealthProof, to implement the Provider Engagement Coordination (PEC) program across our AmeriHealth Caritas Delaware network. You previously received a notification regarding the onboarding of this vendor and the mobilization of the PEC program in your market.

The PEC program helps ensure that chronic conditions and quality care gaps are properly documented by providing your practice with Clinical Documentation Improvement (CDI) Alerts. These alerts identify potential diagnosis and quality measure gaps based on member history and can be delivered through mail, secure fax, EMR, or on-site PEC staff to fit your workflow.

A UST PEC contact will be reaching out to your practice to provide additional details about the program and discuss the potential benefits it can offer your practice and patients.

For any questions prior to that time or to get the name of your PEC contact, please contact USTHP Management staff: Heather Summers-Palka (Heather.Summers-Palka@usthealthproof.com) OR Kathy Burkeen (Kathy.Burkeen@usthealthproof.com)]

Benefits of the PEC Program:

- Supports accurate and complete documentation
- Helps improve risk score accuracy and close HEDIS quality gaps
- Reduces administrative burden with pre-populated CDI Alerts
- Delivers alerts through secure fax, EMR, or on-site PEC staff

Thank you for your continued support and commitment to improving the health of our members. If you have questions, please contact your [Provider Account Executive](#) or the PEC contact listed above.