

# AmeriHealth Caritas Delaware Provider Bulletin

## Reminder: Prior Authorization for Durable Medical Equipment (DME) Rentals

As a reminder, AmeriHealth Caritas Delaware requires prior authorization for all durable medical equipment (DME) and medical supplies (regardless of the reimbursement rate), with the exception of oxygen-related equipment.

**Prior authorization may be obtained by contacting the AmeriHealth Caritas Delaware Utilization Management department:**

**Phone: 1-855-396-5770**, from 8 a.m. to 5 p.m., Monday to Friday.

**DME fax: 1-844-688-2983.**

**NaviNet: [navinet.navimedix.com](http://navinet.navimedix.com).**

Prior authorization is not a guarantee of payment. AmeriHealth Caritas Delaware reserves the right to adjust any payment made following a review of the medical record and determination of medical necessity. If you have an urgent request, please call **1-855-396-5770** to initiate the review process.

For a full list of items and services that require prior authorization, please reference [www.amerihealthcaritasde.com](http://www.amerihealthcaritasde.com) > **Providers > Prior Authorization**.

### Questions

**If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-855-707-5818.**

**Thank you for your participation in the AmeriHealth Caritas Delaware provider network and your continued commitment to our members.**