



DELAWARE HEALTH AND SOCIAL SERVICES

EVV UPDATE

Delaware Division of Medicaid and Medical Assistance
Electronic Visit Verification (EVV)

ATTENTION

Delaware EVV will not go live on July 1, 2021.

DMMA has decided to discontinue our relationship with Fiserv.
This means that EVV is not going live on July 1, 2021.

If you have received state-issued devices, please ensure they are safely stored. Information will be shared soon regarding the process for returning devices.

We are currently in the process of identifying a new EVV vendor and will communicate additional updates as we move forward. If you have any questions regarding EVV, please send us an email at DHSS_DMMA_EVV@delaware.gov.